

# Bolero 32 and Bolero 43 OPERATING MANUAL





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The information in this document is based on data that was available at the time the design, the material characteristics and the operating methods were published, meaning that this document is subject to change.

For this reason, the instructions are merely a guideline for the installation, maintenance and repair of the machine shown on the front cover.

This document applies to the standard version of this machine.

The manufacturer therefore declines all liability for any damage arising from specifications that deviate from the standard version of the machine delivered to you. This document has been compiled with the utmost care. However, the manufacturer cannot be held liable for any errors it contains or the consequences thereof.



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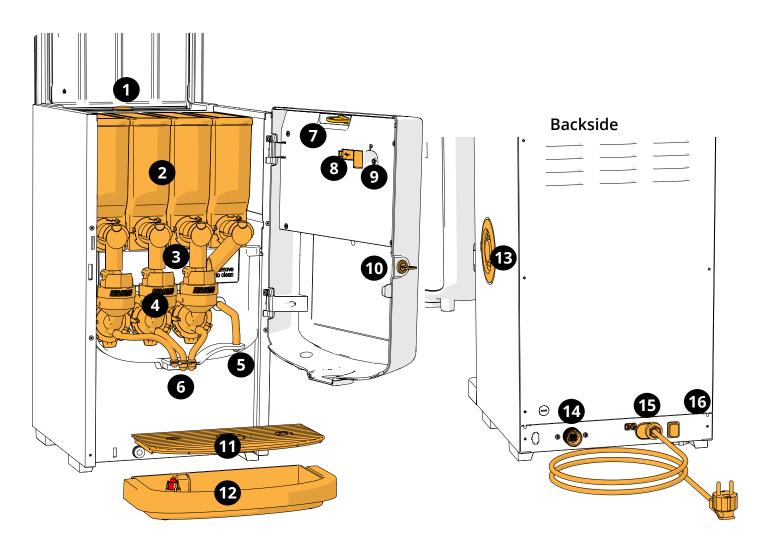


# 1. Parts and functions

# 1.1 Parts

- 1. descaling cap
- 2. canisters
- 3. canister outlet
- 4. mixing system
- 5. hot water outlet
- 6. beverage outlet
- 7. safety key
- 8. USB connection

- 9. programming button
- 10. door-key
- 11. drip tray plate
- 12. drip tray with float
- 13. ventilation system
- 14. water inlet
- 15. electrical connection
- 16. on/off switch



# 1.2 Optional water filter

To enjoy your beverages even more and improve the performance of your Bolero, we recommend installing a water softener filter. You can request one from Bravilor Bonamat BV.

► When you install a water softener filter you must notify the Bolero of its presence as described in §5.1.3 on p.25.



# 1.3 Controls

The basic buttons are described underneath. Overall the Bolero reacts after the release when a button is pressed.

▶ If no button is pressed within 5 minutes, the Bolero returns to the beverage selection screen.

controls	function		
< >	navigate between screens		
start	tart an action		
<b>✓</b>	confirm (not saved yet)		
save	save adjustments		
<b>X</b> cancel	cancel		
< > ^ ~	browse the available options on a screen		
+ -	increase and decrease		

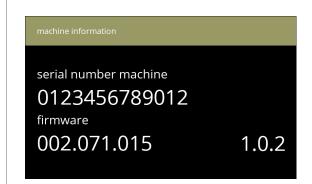
► All screen shots in this manual are in English.



# 2. Start up

At start up, the Bolero can display different screens, depending on the status or the machine:

- first install *not yet* completed, the first screen is 2b
- first install *already* completed, the first screen is 2a



Machine information.

- after a few seconds the next screen will appear depending the status of the machine:
  - ► First install already completed, the next screen is 2i.

2a



Installation, select your language:

- press 
   or 
   to scroll through the available languages
- press **v** to confirm
  - ➤ The installation menu is only shown when the machine is switched on for the first time or is switched on after the factory settings have been reset, see §5.3.13 on p.90.

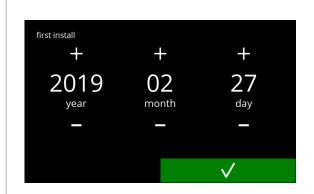
2b



Read the safety book!

- press 
   I to go the previous screen



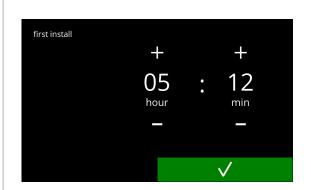


Set the current date:

- press 

  to confirm

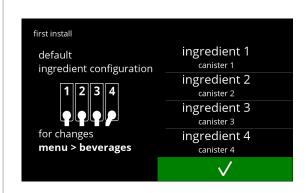
2d



Set the current time:

- press 
   • or 
   • to set the current the hour and minutes

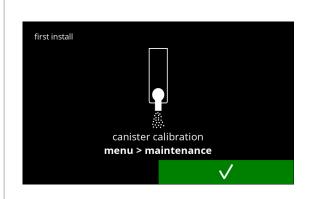
2e



Information screen:

- fill the canisters with ingredients according to the instructions on the screen
- ► The screen depends on the configuration of the machine, see §7.3 on p.111.
- ► The values can be changed in the beverage menu, see §5.2.6 on p.68.

2f



#### Information screen

- - ► Calibration is essential for a correct dosage of the ingredients and can be done in the maintenance menu, see §5.1.7 on p.34.





# Information screen:

- press **v** to confirm
- ► The date, time and language can be changed in §5.3 Machine menu on p.71.

2h



The machine is ready for use.

2i



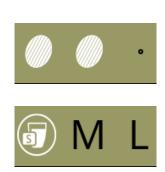
# 3. Your beverage

If you press the image of a beverage, it will be prepared immediately.

If you want to personalise the drink, select one of the icons in fig. 3.1a, then press the drink of your choice.

# 3.1 Personalise your beverage

▶ These settings are used in preparing this one beverage and are not saved.



# **Options**

Strength:

 press the beans (carousel) to select the beverage strength

# Beverage size:

The letters (S=small / M=medium / L=large) represents the three steps in volume

 press the "letters" (carousel) to select the beverage cup size

3.1a



# Selecting a beverage:

- touch the beverage of your choice
- When the buttons are visible, it means that more than one beverage screen is available.

3.1b



# Preparing a beverage:

please wait

3.1c



# 3.2 Cancelling instant related beverages

When a beverage is selected, immediately a cancel button appears.

The cancel button 

may have a limited dimension but the dosing action can always be stopped wherever the screen is touched.

The cancel function is enabled by default and can only be turned off in §5.3.12 Connected devices on p.89.

When a beverage is cancelled, the mixer continues to run for a few seconds to clean the mixing system.

Hot water is stopped immediately.



# Cancel a beverage:

 touch anywhere on the screen to cancel the beverage

3.2a



#### Information screen:

 this screen is displayed to indicate the beverage has been cancelled.

3.2b



# 3.3 Screensaver

If the screen has not been touched for a certain time, the screensaver starts. The screensaver timer can be set in §5.3.4 on p.75.



#### Screensaver:

 touch anywhere on the screen to return to the beverage selection screen

3.3a

# 3.4 Energy-saving mode (ECO)

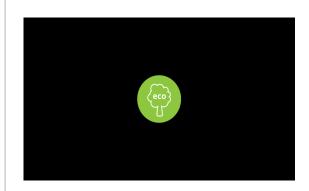
The device is equipped with an energy-saving mode (ECO) this is used to save energy consumption when the machine is not used (e.g. overnight or during a weekend).

When energy-saving mode becomes active, the following actions are performed:

water level control disabledboiler heating disabled

backlight display set to low percentage

• fan disabled



The energy control consist out of a (customised) screensaver with a symbol as semi transparent overlay.

The energy-saving mode has priority over the screensaver.

- touch anywhere on the screen to return to the beverage selection screen
  - ▶ Depending on the switch-off time, it can take a few minutes before the machine is ready for use again.

3.4a



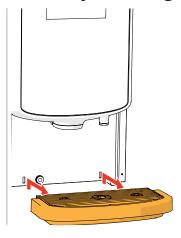
# 4. Cleaning

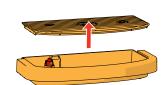
It is important that the Bolero is kept clean, what can be cleaned:

daily	weekly	
drip tray	canister(s)	
mixing system	ventilation system	
the outside	the inside	

- ▶ Never clean parts of the Bolero in the dishwasher, only if this is explicitly stated.
- ▶ Do not use any aggressive cleaning agents.
- ► See also the cleaning programmes in §5.1 on p.15.

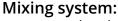
# 4.1 Daily cleaning



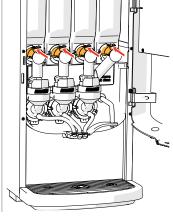


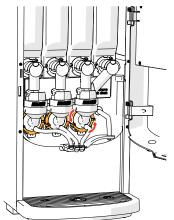
# Drip-tray:

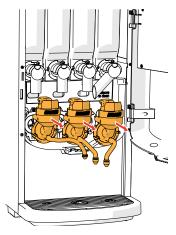
- 1. pull the complete drip tray forward
- 2. empty the drip tray
- 3. clean the drip tray (including grid), using hot soapy water
- 4. dry everything and place them back in place
- ► Check whether the "red float" is still in place.



- 1. open the door and lid
- 2. close the "yellow" slider of the canister outlets

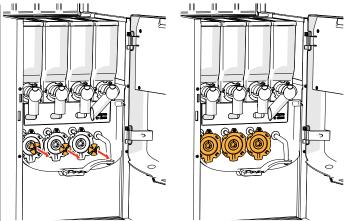




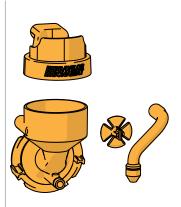


- 3. turn the fixation ring counter-clockwise
- 4. remove the complete mixing system





- 5. remove the mixer
- 6. clean the indicated parts, using a damp cloth



- 7. clean the removed parts (not dishwasher proof)
- 8. remount the mixing system in reverse order
- ► Pay attention to the flat sides of the shaft and the mixer.
- 9. reconnect the hose to the mixing system and the outlet
- 10. replace the ingredient canister(s) in the correct position
- 11. open the "yellow" slider of the canister(s)
- 12. close the lid and door

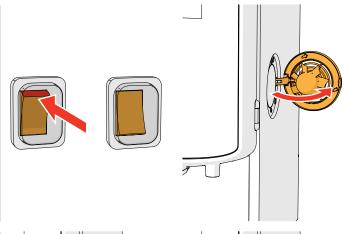
#### The outside:

- 1. switch off the machine (due to the touchscreen)
- 2. clean the outside with a damp cloth
- 3. switch the machine back on

► To prevent clogging of ingredient that has fallen into the mixing cup, it is recommended to rinse the machine after the daily cleaning procedure, see §5.1.1 on p.16.

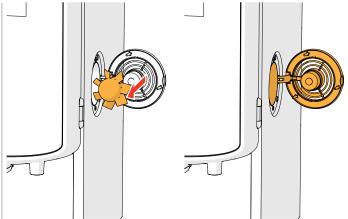


# 4.2 Weekly cleaning



# Ventilation system:

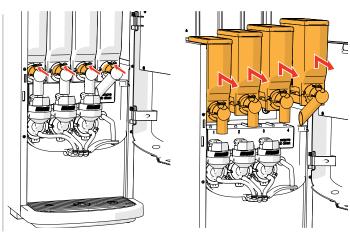
- 1. switch off the machine
- 2. open the fan to the back



- 3. carefully pull the rotor of the motor
- 4. clean the fan housing and grid, using a *damp* cloth



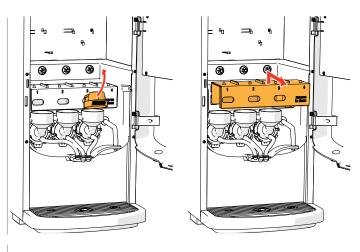
- 5. clean the fan rotor, using *hot soapy water*
- 6. dry everything and place the rotor back in place
- 7. switch the machine back on



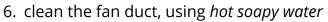
## Canister(s) and fan duct:

- 1. open the door and lid
- 2. close the "yellow" slider of the canister outlet(s)
- 3. take the canister(s) out of the machine

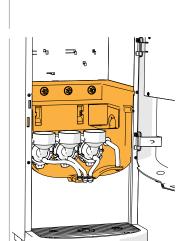




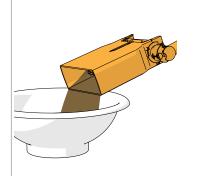
- 4. remove the condense hood from the mixing systems
- 5. remove the fan duct

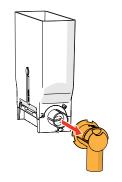


► Be aware that everything has been dried very well.



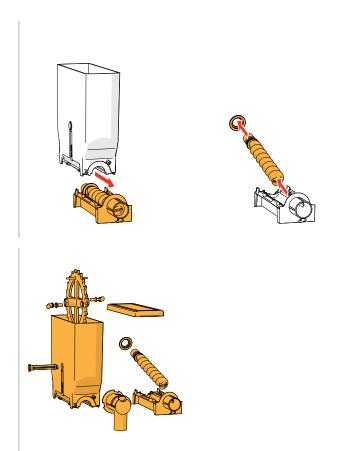
7. clean the inside of the machine with a *damp* cloth

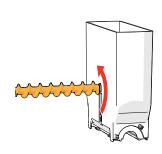


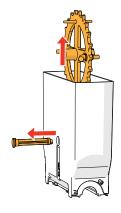


- 8. pour the ingredients in a dry bowl
- 9. unlink the outlet from the canister
- 10. take apart the canister(s)







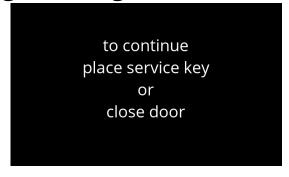


- 11. clean the canister and outlet with a brush
- ▶ Do **not** use water to prevent the ingredients from clumping and clogging the canister.
- 12. replace the fan duct
- 13. refill the canister(s)
- 14. replace the canister(s) in its/their correct position
- 15. open the "yellow" slider of the canister(s)16. close the lid and door

▶ To prevent clogging of ingredient that has fallen into the mixing cup, it is recommended to rinse the machine after the daily cleaning procedure, see §5.1.1 on p.16.



# 5. Programming menu



To access the programming menu:

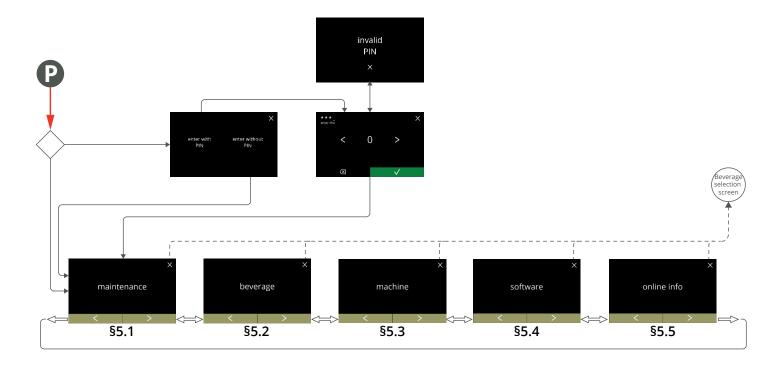
- open the door of the Bolero this message appears on the screen
- insert the service key (no. 7 on p.1)
- press the programming button (no. 9 on p.1)

# ► All screen shots in this manual are in English.

In the programming menu select one of the available options:

- press ☐ or ☐ to select the next option of the "programming menu"
- press the "text area" to select the next level for that menu
- press 

  to exit the programming menu and return to the beverage selection menu
  - ► If a PIN code is not set, all menu items are available. If a PIN code is set, the user can enter the menu with or without a PIN code. The menu items secured by PIN codes will be greyed out, see §7.4 PIN code security settings on p.112.
  - ▶ If no button is pressed within 5 minutes, the Bolero returns to the beverage selection screen.





# 5.1 Maintenance menu

The maintenance menu contains all features that are available regarding the maintenance of the vending machine.

Select one of the available options:

- press 

  or 

  to select the next option of the maintenance menu
- press the "text area" to select the next level for that menu
- press 
  to go back to chapter 5. Programming menu on p.14.





# 5.1.1 Rinse the mixing system

To maintain the correct functioning of the Bolero, the mixing system must be rinsed several times a day and cleaned daily, see §4.1 on p.9.

This procedure rinses the mixing systems and the outlet hoses.

#### **Necessities:**

container (0,5 litre)



# The rinsing procedure:

- press "rinse mixing system" to select
- press 
   or 
   to scroll through the maintenance menu

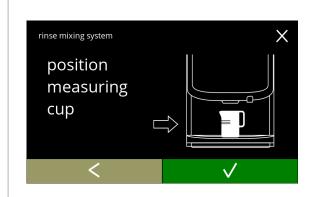
5.1.1



#### Information screen:

- make sure all necessities are available
- - ► The quantity varies per machine
    - » 2 mixing systems: 200 ml
    - » 3 mixing systems: 300 ml

5.1.1a



#### Information screen:

- place an empty container under the beverage outlet
- press ☐ to go to the previous screen

5.1.1b





# Start rinsing:

• press start to begin the rinsing

5.1.1c



# Rinsing:

- wait for the process to finish
  - ► Hot water from the outlet
- press cancel to abort

5.1.1d



## Information screens:

• screen 5.1.1 is displayed after a few seconds



5.1.1e

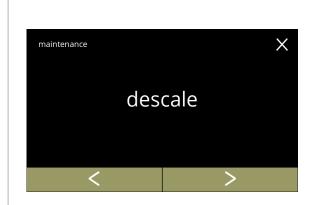


#### 5.1.2 Descale

Descaling the Bolero will remove all lime scale within the water system. This will extend the life-cycle of the Bolero.

#### **Necessities:**

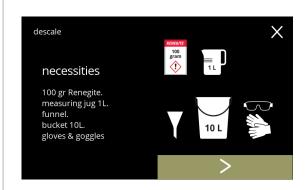
- descale agent (recommended: "RENEGITE", our proven descaling agent)
- measuring jug (1 litre)
- funnel
- bucket (10 litre)
- average time: ± 40 minutes
- safety gloves and goggles
  - ▶ The descaling process cannot be interrupted after screen 5.1.2c!



# The descaling procedure:

- press "descale" to select
- press 
   or 
   to scroll through the maintenance menu

5.1.2

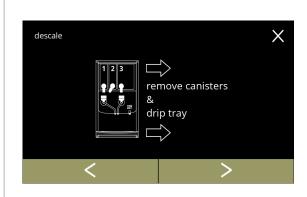


# Preparation:

- make sure all necessities are available
- press 

  to go to the next screen

5.1.2a



## Preparation:

- follow the instructions on the screen
- press 

  to go to the next screen
- press 
   ✓ to go to the previous screen

5.1.2b

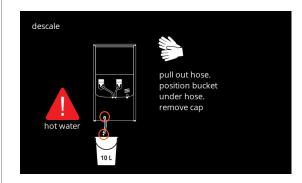




#### Information screen:

- average length of time
- press **<** to go the previous screen
  - ► The descaling process cannot be interrupted after this screen!

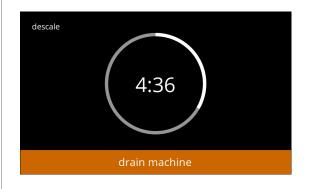
#### 5.1.2c



#### Drain the machine:

- follow the instructions on the screen
  - ► Wear protecting gloves, hot water!
- when the water flows out of the hose, the following screen is displayed

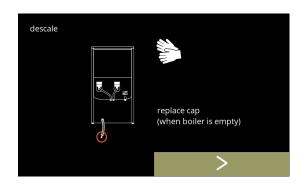
#### 5.1.2d



# Draining the machine:

- time indication needed for draining
- when the boiler is empty, the following screen is displayed

#### 5.1.2e

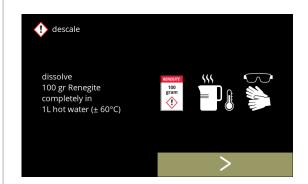


# Close the hose:

- follow the instructions on the screen
- press 

  to go to the next screen

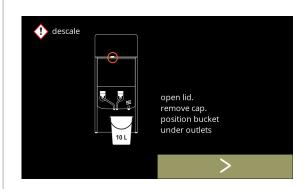




## Prepare the descaling solution:

- follow the instructions on the screen
  - ► Wear safety gloves and safety goggles.
- ► The descaling agent must be dissolved completely.

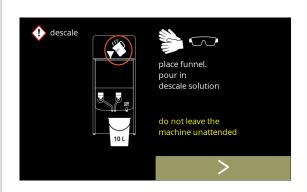
#### 5.1.2g



# Preparation:

- follow the instructions on the screen
- - ► Place the bucket also under **all** the outlets (including the hot water outlet).

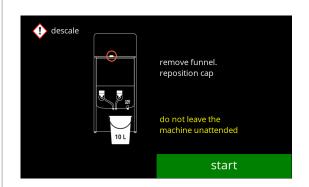
#### 5.1.2h



## Preparation:

- follow the instructions on the screen
- press 
   to go to the next screen
  - ► Wear safety gloves and safety goggles.
- ► Do not leave the machine unattended while a descaling solution is in the machine.

#### 5.1.2i

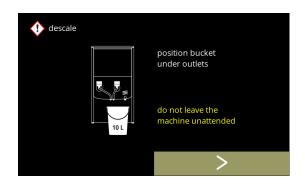


# Start descaling:

press start to begin the descaling

5.1.2j





# Descaling:

- ► Make sure that the bucket is placed under the outlets, in the next step, water with descaling solution will come out of all the outlets (including the hot water outlet).

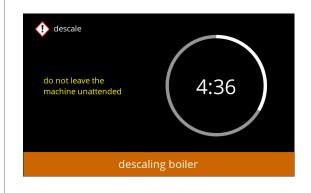
#### 5.1.2k



# Descaling:

 the boiler is heating up, wait for the next screen

#### 5.1.21



# Descaling:

 when the timer has expired the next screen appears and hot water with descaling solution comes out of the outlets

#### 5.1.2m



# Descaling - warning screen:

- wait for the next screen
  - ► Hot water with descaling solution will come out of the outlets.

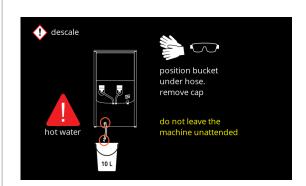




# Descaling:

- wait for the next screen
  - ► Hot water with descaling solution flows out all of the outlets.

5.1.2o



# Descaling - draining:

- follow the instructions on the screen
  - ► Wear safety gloves and safety goggles, the water is hot and contains descaling solution!!
- when the water flows out of the hose, the next screen is displayed

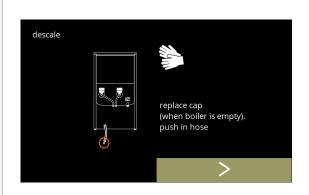
5.1.2p



# Descaling - draining:

- time indication needed for draining
- when the boiler is empty, the next screen is displayed

5.1.2q



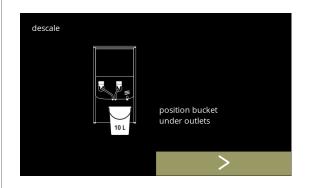
# Descaling - draining:

- follow the instructions on the screen
- press 

  to go to the next screen
  - ► Remove and empty the bucket.

5.1.2r

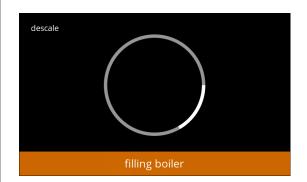




## Descaling - rinse:

- follow the instructions on the screen
  - ► Use an empty bucket.
  - ► Place the bucket also under **all** the outlets (including the hot water outlet).
- press **D** to go to the next screen

#### 5.1.2s



# Descaling - rinse:

• the boiler is filling, wait for the next screen

## 5.1.2t



# Descaling - rinse warning screen:

- · wait for the next screen
- ► Water will come out of **all** the outlets.

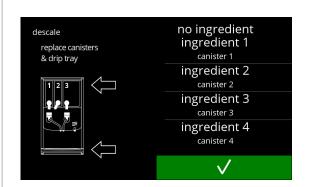
#### 5.1.2u



# Descaling - rinsing:

• wait for the next screen





# Descaling - ending:

- follow the instructions on the screen
- press 
   ▼ to confirm every things has been restored

## 5.1.2w



## Information screens:

• screen 5.1.2 is displayed after a few seconds

## 5.1.2x



# Warning screen interrupted descaling process:

 press resume to continue the procedure where it was interrupted and to finish the descaling process

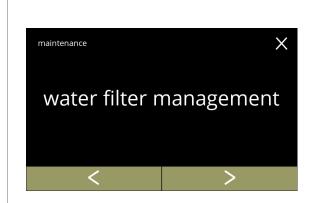
#### 5.1.2y



# 5.1.3 Water filter management

If a water filter is installed, replaced or removed must be confirmed in the software so that the counter is updated. A water filter lessens lime-scale deposits and reduces impurities in the water. The Bolero also does not need to be descaled so often, see §7.1 on p.111. Additionally, it ensures a consistent quality of the hot beverage in both taste and aroma.

water filter settings	default	minimum	maximum
capacity (litre)	OFF	100	10000
months shelf life	UFF	1	24



Install, replace or remove the water filter:

- press "water filter management" to select
  - » water filter already installed go to screen 5.1.3c
  - » water filter not yet installed, go to the next screen
- press 
   ✓ or 
   to scroll through the maintenance menu

5.1.3



#### Installing:

- press "install water filter" to select
  - ► Read the instructions that come with the filter.

5.1.3a



# Confirmation screen:

- install the water filter (conform its instructions)
- press 

  to confirm and go to screen 5.1.3f





# Replacing:

- press "replace water filter" to select and go to the next screen
- press 
   or 
   to scroll through the water filter sub-menu
  - » water filter settings (5.1.3e)
  - » uninstall water filter (5.1.3h)

#### 5.1.3c

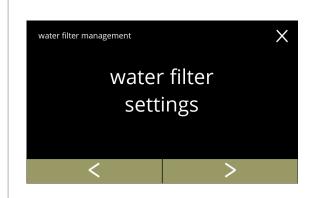


Replace the water filter (according to its own instructions).

• press 

to confirm and go to screen 5.1.3f

#### 5.1.3d



# Set notification:

- press "water filter settings" to select and go to the next screen
- press 
   or 
   to scroll through the water filter sub-menu
  - » uninstall water filter (5.1.3h)
  - » replace water filter (5.1.3c)

#### 5.1.3e



## Set the "replace water filter" message:

- ► When the water filter is first installed, both values start at 0 and must be changed before save is shown.
- ► When replacing a water filter, the previous values are set and save is shown immediately.
- press 
   • press or when the message should appear
- ► Both values are required
- press save to confirm

5.1.3f



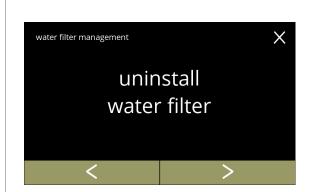


#### Information screens:

screen 5.1.3 is displayed after a few seconds



# 5.1.3g



#### Permanent removal:

- press "uninstall water filter" to select and go to the next screen
- press 
   or 
   to scroll through the water filter sub-menu
  - » replace water filter (5.1.3c)
  - » water filter settings (5.1.3e)

#### 5.1.3h



# Uninstall the water filter:

- physically remove the water filter
- press **v** to confirm

#### 5.1.3i



#### Information screen:

• screen 5.1.3 is displayed after a few seconds



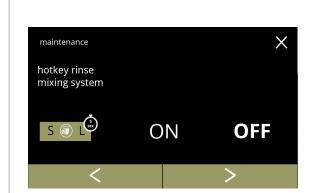
# 5.1.4 Hot-key rinsing function

To prevent clogging, it is necessary to rinse the mixing system several times a day. For this purpose, it is possible to set up a so-called hot-key on the screen. In this menu it is possible to put the hot-key rinsing function active or inactive in the beverage selection screen.

# Default: OFF

► To use the hot-key rinsing function press and hold for five seconds the S M L button on the beverage selection screen, the rinsing of the mixing system starts immediately.

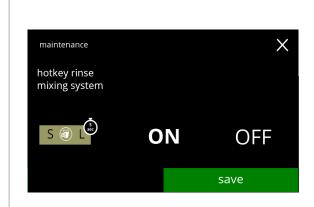




Availability of hot-key:

- press "ON" to make the hot-key visible
- press 
   or 
   to scroll through the maintenance menu

5.1.4



Setting the hot-key:

- press save to confirm
  - ► Save is only active if something has changed.

5.1.4a



# 5.1.5 Cleaning management

In this menu, it is possible to set a time for a cup counter to display a warning before rinsing the machine.

The warning can always be cancelled without rinsing the machine.

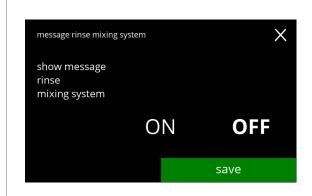
Default: OFF



## Cleaning management

- press "message rinse mixing system" to select
- press 
   or 
   to scroll through the maintenance menu

5.1.5



## Setting rinse message:

- press "ON" or "OFF" to set the message
  - » select OFF and save : go to the next screen
  - » select ON and **☑**:
    - go to screen 5.1.5c

5.1.5a

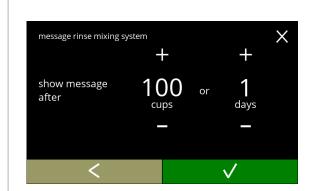


#### Information screen:

• screen 5.1.5 is displayed after a few seconds

5.1.5b





# Set day or time:

- press 
   • or 
   • to set the number of cups or days after which the warning should pop-up
- press 

  to confirm and go to the next screen
- press ☐ to go back to screen 5.1.5a

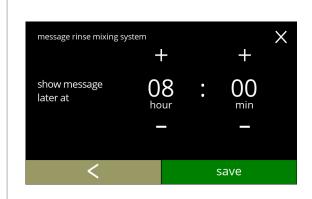
#### 5.1.5c



# Message direct or at a later time:

- press "YES" or "NO" to set the message timing
  - » select YES and save:
    - go to the second screen of 5.1.5f
  - » select NO and **☑**: go to the next screen
- press 
   ✓ to go to the previous screen

#### 5.1.5d



# Set the timer:

- press **■** or **■** to set the hour and minutes
- press save to confirm and go to the first screen of 5.1.5f
- press 

  ✓ to go to the previous screen

#### 5.1.5e



#### Information screens:

screen 5.1.5 is displayed after a few seconds



5.1.5f



# 5.1.6 Descale management

It is important to know the correct hardness of the water at the location where the Bolero is used (for setting the descaling signal).

If necessary, ask the local water company for the hardness of the water supplied or measure the hardness of the water supplied on site with a water hardness tester (according to the corresponding instructions).

# Default: ON (with average water hardness)

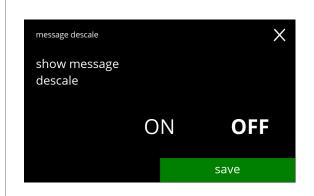
See also §7.1 Filter information and water hardness on p.111.



#### Descale management

- press "descale management" to confirm
- press 
   or 
   to scroll through the maintenance menu

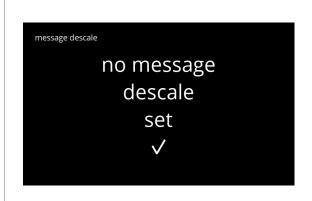
5.1.6



#### Descale message:

- press "ON" or "OFF" to set the message
  - » select OFF and save : go to the next screen
  - » select ON and **▼**:
    - go to screen 5.1.6c

5.1.6a



# Information screen:

• screen 5.1.6 is displayed after a few seconds

5.1.6b





#### Water hardness:

- press 
   or 
   to set the water hardness
- When a water filter is used, the message can be delayed, select 0-4 °DH.
  - » select a value between 4/8 and 18/30 °DH; press ▼ to confirm and go to screen 5.1.6g
  - » select 0/4 °DH; press ▼ to confirm and go to the next screen

#### 5.1.6c



#### Volume override:

- press save to confirm and go to screen 5.1.6h
- press override to adjust the volume for the notification and go to the next screen
- ► When a water filter is used the volume can be adjusted.

#### 5.1.6d



#### Increase maximum standard volume:

- press 
   or 
   to set the volume
- press save to confirm and go to the next screen
- press default to go to the previous screen
- ► The override volume is shown in orange and can be set from 2100 till 9999 litre.
- ► If used incorrectly, the descale message can be delayed for too long, allowing lime-scale to build up.

#### 5.1.6e

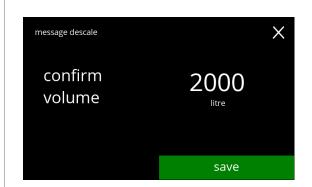


#### Information screen:

screen 5.1.6 is displayed after a few seconds

5.1.6f





# Standard volumes/water hardness:

• press save to confirm and go to the next screen

5.1.6g



Information screens:
• screen 5.1.6 is displayed after a few seconds

5.1.6h



### 5.1.7 Canister calibration

In this menu the canisters can be calibrated.

The calibration determines the quantity of the ingredient when a canister motor runs at a defined speed for a defined time.

When finished the measured weight must be filled in.

### **Necessities:**

- · empty cup
- precision scale



Canister calibration procedure:

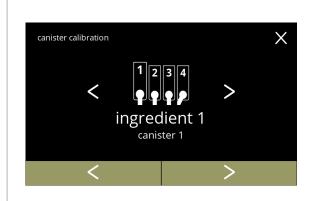
- press "canister calibration" to confirm
- press 
   or 
   to scroll through the maintenance menu

5.1.7



Make sure all necessities are available.

5.1.7a



### Canister selection:

- ► The number of canisters may vary per configuration, see §7.3 on p.111.
- press 
   or 
   to select a canister (if more than one)
- press **v** to confirm and go to the next screen
- press 

  to go to the next screen
- press 

   to go to the previous screen

5.1.7b





### Information screen:

- turn the fixation ring counter-clockwise
- remove the complete mixing system and the condense reservoir
- press **v** to confirm and go to the next screen
- press ☐ to go to the previous screen

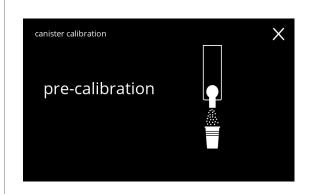
### 5.1.7c



### Information screen:

- put an *empty dry* cup under the canister outlet
- press start to begin the pre-calibration dosing
- press 
   ✓ to go to the previous screen

### 5.1.7d



# Pre-calibration dosing:

- wait for the next screen
  - ► The canister motor will turn to fill up the outlet.

### 5.1.7e



# Pre-calibration dosing:

- throw the collected ingredient back into the canister
- press 

  to confirm and go to the next screen





### Actual calibration:

- put a *empty dry* cup on the balance to calibrate
- put the cup under the canister outlet
- press start to begin the dosing
- press ☐ to go to the previous screen

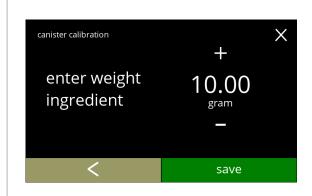
# 5.1.7g



# Dosing:

- wait for the next screen
  - ► The canister motor starts and stops several times.

### 5.1.7h



# Weighing the ingredient:

- put the cup with ingredient on the balance
- press **■** or **■** to enter the weight on the screen
- press save to confirm and go to the next screen
- press 
   ✓ to go back to screen 5.1.7f

### 5.1.7i



# Calibration completed:

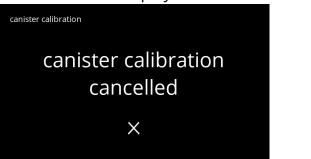
- put the mixing system back in place

5.1.7j





Information screens:
• screen 5.1.7 is displayed after a few seconds



5.1.7k



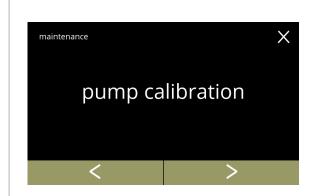
# 5.1.8 Pump calibration

In this menu the pump can be calibrated.

With calibration the volume of the water is determined for a defined flow and time. When finished the measured volume must be filled in.

### **Necessities:**

• measuring jug (minimal 200 ml)



Pump calibration procedure:

- press "pump calibration" to confirm
- press **I** or **D** to scroll through the maintenance menu

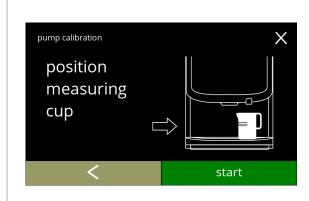
5.1.8



Make sure all necessities are available.

press 
 ∑ to confirm and go to the next screen

5.1.8a



### Information screen:

- put a *empty* measuring jug under water outlet
- press start to begin the dosing
- ▶ Please note the machine dispenses hot water.
- press 
   ✓ to go to the previous screen

5.1.8b





# Warning screen:

- ► The warning screen is displayed for a few seconds.
- · wait for the next screen

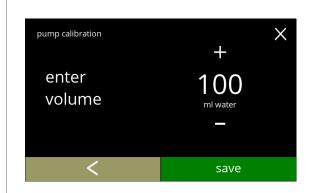
5.1.8c



# Hot water dosing in progress:

- wait for the next screen
  - ► Hot water from water outlet.

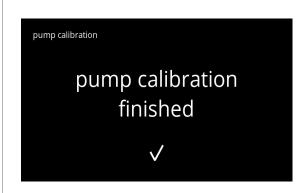
5.1.8d



### Determine volume:

- read off the amount of water dosed
- press 
   • or 
   • to enter the volume on the screen
- press save to confirm and go to the next screen
- press ☐ to go back to screen 5.1.8b

5.1.8e



### Information screens:

• screen 5.1.8 is displayed after a few seconds



5.1.8f



# 5.1.9 Input test

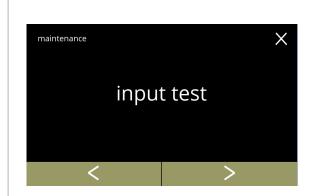
For a proper fault analysis a diagnosis should be made first. An input test can be performed for the following components:

touchscreen

floater

 NTC1 (low position) and NTC2 (high position)

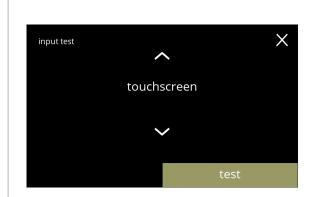
- door switch / safety key
- low pressure pump
- ▶ Despite the fact that sufficient safety measures are taken working with the systems may entail risks. Our starting point is that people activating this menu are sufficiently skilled and therefore able to properly assess these risks with respect to safety.



# Input test

- press "input test" to confirm
- press 
   or 
   to scroll through the maintenance menu

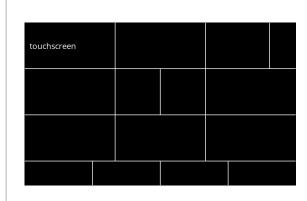
5.1.9



# Select an input test:

- press test to go to the next screen

5.1.9a



### Touchscreen:

- touch the areas, they turn green if the button works (touch it again and it turns black again)
- ▶ If not all blocks are tested within 20 seconds, the machine returns to the previous screen. Next time, the previously tested blocks are still green. This screen will not start a full black screen until all blocks are green (OK tested).

5.1.9b

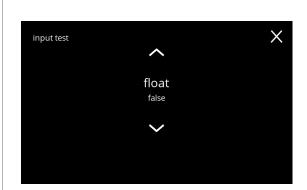




# Door switch/safety key:

- remove the service key and replace it resulting in false/true
- press or to select another component

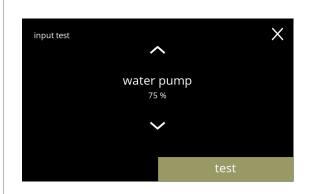
### 5.1.9c



### Float:

- shows current state on screen (true=wet or false=dry)

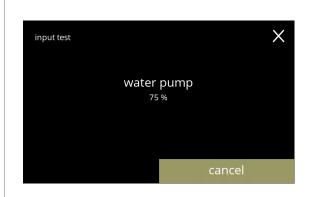
### 5.1.9d



# Low pressure pump:

- shows current state of the sensor on screen (true or false)
- press to go to the next screen

### 5.1.9e

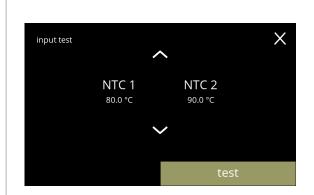


# Test the low pressure pump:

- the low pressure pump is turned on for 10 seconds and then stops.
  - ► The pump motor runs slowly, so no water will come out of the outlet.
- press cancel to go back to previous screen

### 5.1.9f

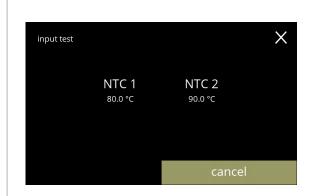




### NTC sensors:

- shows current temperature on screen
- press to go to the next screen

5.1.9g



# Test the NTC sensors:

- ► The heating element is on for 10 seconds, so the temperature on the screen should rise.
- press cancel to go back to previous screen

5.1.9h



# 5.1.10 Output test

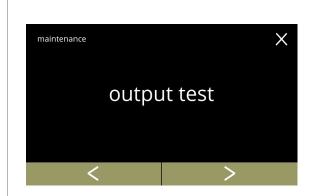
For a proper fault analysis a diagnoses should be made first.

The output test gives an overview of all parts able to deliver signals (electrical components). Components that can be tested:

- buzzer
- mixer motor
- heating element
- fan motor

- canister motor

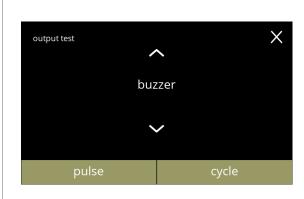
- low pressure pump
   magnetic inlet valve
   water selector motor
- ▶ Despite the fact that sufficient safety measures are taken working with the systems may entail risks. Our starting point is that people activating this menu are sufficiently skilled and therefore able to properly assess these risks with respect to safety.



### Output test

- press "output test" to confirm
  - ► There are two options for testing:
  - » pulse: the action is executed as long as the button is pressed.
  - » cycle: the action is executed for 10 seconds and press on cancel to interrupt.
- press 
   or 
   to scroll through the maintenance menu

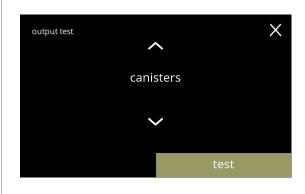




# Buzzer test:

- press pulse,
  - result: short 'beep'
- press cycle,
  - result: multiple short 'beeps'

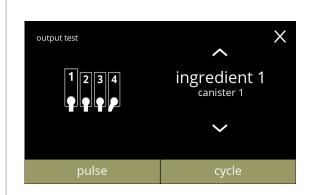
5.1.10a



#### Canister motor test:

- press test to select a canister in the next screen
  - ► The number of canisters may vary per configuration, see §7.3 on p.111.

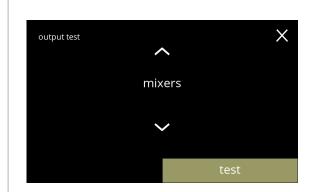




### Canister motor test:

- remove the canister(s)
- press pulse, result: the canister motor runs briefly at 20% speed
- press cycle, result: the canister motor runs at 20% speed for 10 seconds

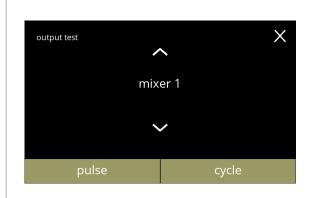
### 5.1.10c



# Mixer motor test:

- press test to select a mixer in the next screen
- ► The number of mixer motors may vary per configuration, see §7.3 on p.111.

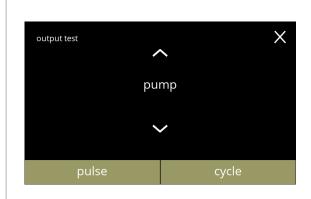
### 5.1.10d



### Mixer motor test:

- press pulse, result: the mixer motor runs briefly at full speed
- press cycle, result: the mixer motor runs at full speed for 10 seconds
- press 
   or 
   or to select another mixer

### 5.1.10e

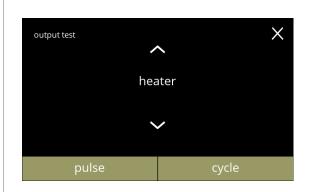


# Low pressure pump test:

- press pulse, result: the pump motor runs briefly
- press cycle, result: the pump motor runs for 10 seconds
- ► The water will not reach the mixing cup.

5.1.10f





### Heating element test:

- press pulse, result: the heating element turns on for a moment
- press cycle, result: the heating element turns on for 10 seconds

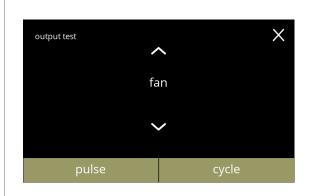
### 5.1.10g



# Magnetic inlet valve test:

- press pulse, result: the valve opens for a moment
  - ➤ Do **not** perform the pulse test several times in a row, as this can lead to an overflow of the float tank, for this reason the cycle button is not accessible.

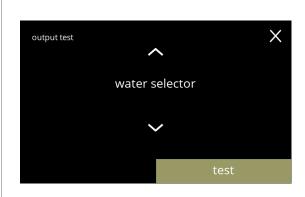
# 5.1.10h



### Fan motor test:

- press pulse, result: the fan motor runs briefly at full speed
- press cycle, result: the fan motor runs at full speed for 10 seconds

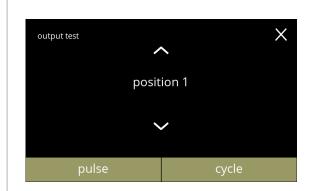
### 5.1.10i



### Water selector test:

- press test to select a position of the water selector in the next screen
  - ► The number of positions depends, among other things, on the number of mixing systems, see §7.3 on p.111.





Water selector positions test:

- press pulse, result: the water runs briefly through the water selector
- press cycle, result: the water selector motor runs at full speed for 10 seconds
- press or o to select a different position

5.1.10k



# 5.1.11 Cleaning instructions

To maintain proper functioning, the Bolero must be cleaned regularly.

daily	weekly
• drip tray	<ul><li>canister(s)</li></ul>
<ul> <li>mixing system</li> </ul>	<ul> <li>ventilation system</li> </ul>
<ul> <li>the outside</li> </ul>	<ul> <li>the inside</li> </ul>

- ► The cleaning instructions are also available as an animation by scanning the QR code in this menu.
- ► See also chapter 4. Cleaning on p.9 for a detailed description.



### Cleaning instructions:

- press "cleaning instructions" to confirm
- press **I** or **D** to scroll through the maintenance menu

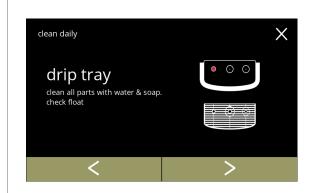




# Daily cleaning instructions:

- press "clean daily" to go to the next screen
  - ► For detailed instruction see §4.1 on p.9.
- press 
   or 
   to go to weekly cleaning
   (5.1.11e)

### 5.1.11a



# Cleaning the drip tray:

- follow the instructions on the screen
- press 

  or 

  to select another daily cleaning instruction





# Cleaning the mixing cups:

- follow the instructions on the screen
- press 
   ✓ or 
   to select another daily cleaning instruction

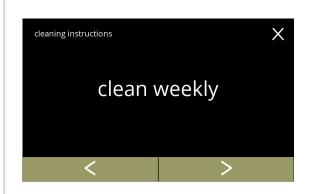
#### 5.1.11c



# Cleaning the outside:

- follow the instructions on the screen
- press 
   or 
   to select another weekly cleaning instruction

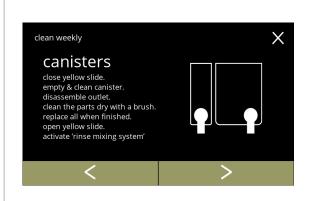
### 5.1.11d



# Weekly cleaning instructions:

- press "clean weekly" to go to the next screen
  - ► For detailed instruction see §4.2 on p.11.
- press 
  or 
  to go to daily cleaning (5.1.11a)

### 5.1.11e



# Cleaning the canisters:

- follow the instructions on the screen
- press 
   ✓ or 
   to select another weekly cleaning instruction





# Cleaning the fan:

- follow the instructions on the screen

# 5.1.11g



# Cleaning the inside:

- follow the instructions on the screen
- press **<** or **>** to select another weekly cleaning instruction

5.1.11h

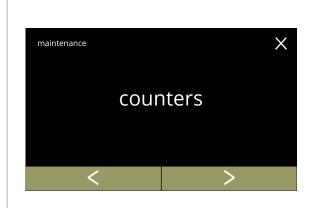


### 5.1.12 Counters

The counters tell you how many beverages have been prepared.

A total counter of all issued beverages is also shown.

If a drink is removed, the number of that beverage is still counted in the total machine counter.



# Counters readings:

- press "counters" to select
- press 
   ✓ or 
   to scroll through the maintenance menu
  - ► The counters sub-menu consists of the following:
    - » day/total counters
      » reset day counters
      » reset all counters
      » export counters
      » machine counter
      5.1.12a
      5.1.12c
      5.1.12g
      5.1.12k
      5.1.12o

5.1.12



### Day counters:

- press "day/total counters" to select
- press **<** or **>** to scroll through the counters sub-menu

5.1.12a



Information screens of the day counters per beverage and the total of all beverages:

- press 

  to go the previous screen

5.1.12b





# Reset all day counters:

- press "reset all day counters" to select

### 5.1.12c



### Start reset:

 press reset day counters to confirm the reset of all day counters

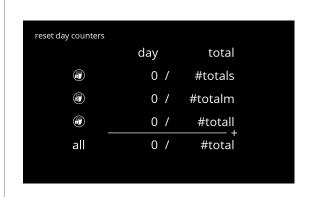
# 5.1.12d



# Confirmation screen:

- press 
   ▼ to confirm and continue the reset of all day counters

### 5.1.12e



### Information screen:

screen 5.1.12c is displayed after a few seconds

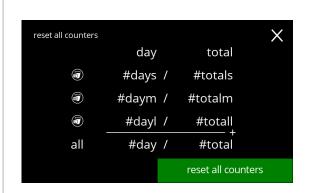




### Total counters:

- press "total counters" to select

# 5.1.12g



# Start reset:

• press reset all counters to confirm the reset of all counters

### 5.1.12h



# Confirmation screen:

- press 
   ✓ to confirm and continue the reset of all counters

### 5.1.12i



# Information screen

screen 5.1.12g is displayed after a few seconds





# **Export counters:**

- place a USB stick
  - ► If there is no USB stick in the machine this option is greyed out.
- press "export counters" to confirm
- press **<** or **>** to scroll through the counters sub-menu

### 5.1.12k



# Start export counters:

• press start to begin the export

# 5.1.121



# Progress screen

- wait for the process to finish
- press on cancel to interrupt

### 5.1.12m



### Information screens:

• screen 5.1.12k is displayed after a few seconds



### 5.1.12n





# Machine total counter:

- press "machine counter" to select

5.1.12o



# Information screen:

• screen 5.1.120 is displayed after a few seconds

5.1.12p



# 5.2 Beverage menu

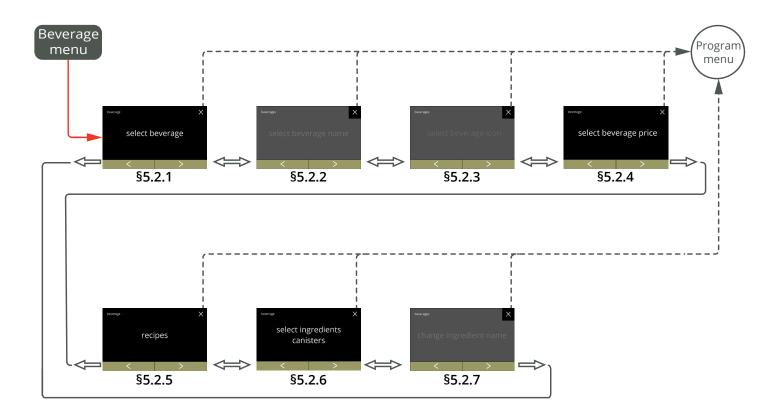
The beverage menu contains all functions to adjust your beverages to your wishes. Select one of the available options:

- press 

  or 

  to select the next option of the "beverage menu"
  press the "text area" to select the next level for that menu
- press 

  to go back to chapter 5. Programming menu on p.14





# 5.2.1 Add beverage to screen

In this menu the available beverages (recipes) can be selected and linked to a beverage position.

▶ The beverage names used underneath are only meant as an example.



Place a beverage in the beverage selection screen:

- press "select beverage" to confirm

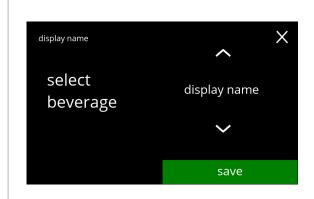
5.2.1



Available beverages in the beverage selection screen:

- press on a beverage to replace
- press exit to accept the current configuration and go to the previous screen
- ► If the buttons □ are visible, multiple screens with beverages are available.

5.2.1a

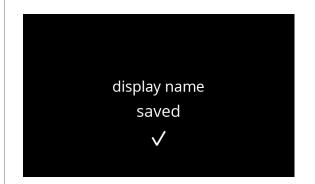


Replace or delete a beverage on the screen

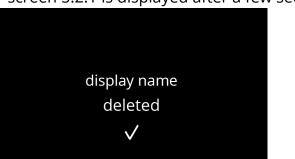
- ► Delete is active as long as the beverage names are the same.
- press delete to remove the beverage (three dots now replace the beverage) or
- press save to replace the beverage

5.2.1b





Information screens:
• screen 5.2.1 is displayed after a few seconds



5.2.1c



# 5.2.2 Change beverage name

In this menu the name of the beverage can be changed to a own defined name.

► This menu item is not yet available



Change beverage name:

- press "change beverage name" to confirm
- press 
   ✓ or 
   ✓ to scroll through the beverage menu

5.2.2



# 5.2.3 Change beverage icon

In this menu, the beverage icon can be changed to a custom beverage icon associated with the selected beverage.

- ► The standard beverage icons remain always available.
- ► This menu item is not yet available



Change beverage icon:

- press "change beverage icon" to confirm
- press **<** or **>** to scroll through the "Beverage menu"

5.2.3

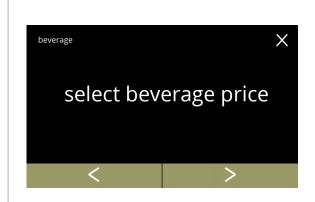


# 5.2.4 Change beverage price

In this menu the price per beverage can be set or modified. Prices can be a token or a currency.

Price can be set per cup type (cup, mug, decanter).

► This menu item can be set, but is not effective because the payment software is not yet available §5.3.12 Connected devices on p.89.



# Change beverage price:

- press "change beverage price" to confirm
- press **<** or **>** to scroll through the "Beverage menu"

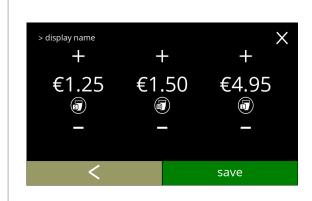
5.2.4



# Select a beverage:

- press on a beverage to change
- press 
   ✓ or 
   to go to the next screen with beverages (if available)
- press exit to accept the current beverage prices and go to the previous screen

5.2.4a



# Select a beverage volume price:

- press 
   • or 
   • to change beverage volume price
- press save to go to the previous screen

5.2.4b





# Information screens:

• screen 5.2.4a is displayed after a few seconds



5.2.4c



Example screen prices

5.2.4d



Example screen tokens

5.2.4e



# 5.2.5 Recipes

In this menu the recipes of the beverage can be changed.

recipe editor basic	recipe editor expert	
• volume	• volume	<ul> <li>water flow adjustment</li> </ul>
<ul><li>strength</li></ul>	• strength	<ul> <li>mixer speed</li> </ul>
• mixer speed	<ul> <li>ingredients affected by the strength-buttons</li> </ul>	overlap percentage
	<ul> <li>ratio between ingredients</li> </ul>	

- ▶ The beverage and settings used in this section are only meant as an example.
- ► The default recipes (beverages) cannot be permanently removed.



Change the recipe of a beverage:

- press "recipe" to confirm
- press **<** or **>** to scroll through the beverage menu

5.2.5



► Recipe builder and the "delete recipe" function are not yet available

# Recipe carousel:

- press "recipe editor" to confirm
- press 
   ✓ or 
   ➤ to scroll through the "Recipes menu":
  - » recipe builder
  - » delete recipe
- ► The QR-code in the screen refers to this manual

### 5.2.5a



# Recipe editor carousel:

- press "recipe editor basic" to confirm
- press 
   or 
   to go to "recipe editor expert"
   (5.2.5i)

5.2.5b





### Recipe selection:

- press ≥ to confirm
  - ► The beverage and settings used are only meant as an example.

#### 5.2.5c



### Volume:

- press 
   • or 
   • to change the volume for the different cup sizes
- press save to confirm and go to the next screen
  - ► All volumes can be set from 0-30ml to 1000ml (recipe dependent)
  - ► The button save is only active if something has changed.

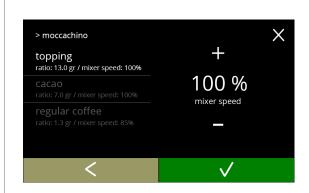
### 5.2.5d



### Strength:

- ► Use the † to switch between ratio and gram/120ml
- press 
   ■ or 
   ■ to change the ratio ingredient/ water
- - ► The number of ingredients may vary per beverage.

### 5.2.5e



# Mixer speed:

- - ► In the following screens, the values on the left-hand side are updated with the adjustments from the previous screen.





### Confirmation screen:

- ► On the left the summary of the new ingredient settings.
- press 

   ▼ to confirm and to change the next ingredient (if available) and go to screen 5.2.5e
- press save to confirm the last ingredient of the recipe is set and go to the next screen

5.2.5g



### Information screen:

screen 5.2.5b is displayed after a few seconds

5.2.5h



### Recipe editor carousel:

- press "recipe editor expert" to confirm
- press 
   ✓ or 
   Þ to go to "recipe editor basic"
   (5.2.5b)

5.2.5i



# Recipe selection:

- ► The beverage and settings used are only meant as an example.

5.2.5j





#### Volume:

- press save to confirm and go to the next screen
- ► All volumes can be set from 0-30ml to 1000ml (recipe dependent)
- ► The button save is only active if something has changed.

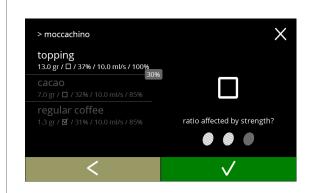
### 5.2.5k



# Strength:

- ► Use the † to switch between ratio and gram/120ml
- - ► The number of ingredients may vary per beverage.

### 5.2.51



Ingredient affected by the strength-buttons:

- press on the checkbox
  - ► This determines whether or not an ingredient is modified when the strength setting on the beverage selection screen is changed, see 3.1a on p.6
- - ► In the following screens, the values on the left-hand side are updated with the adjustments from the previous screen.

### 5.2.5m



### Ratio between ingredients:

- press 
   • or 
   • to change the percentage for the selected ingredient
  - All ingredients must be divided over a total of 100%.





### Water flow:

- press 
   • or 
   • to change water flow for the selected ingredient

#### 5.2.50



# Mixer speed:

- press 
   or 
   to change mixer speed for the selected ingredient
- press **v** to confirm

# 5.2.5p



► If overlap is (set to) 0, the box with the overlap percentage is not shown.

### 5.2.5q



### Confirmation screen:

- ► On the left the summary of the new ingredient settings.
- press save to confirm the last ingredient of the recipe is set and go to the next screen

5.2.5r



Information screens:
• screen 5.2.5i is displayed after a few seconds



5.2.5s



# 5.2.6 Select ingredients canisters

Default instant ingredients will be available in the machine:

- regular coffee
- espresso coffee
- topping
- cacao
- premix 1, 2, 3 and 4

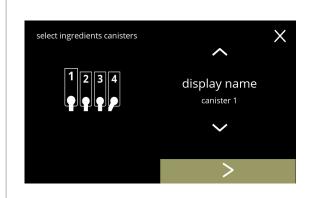
Names of ingredients can be changed in §5.2.7 on p.70.



Select an ingredient per canister:

- press "select ingredient canister" to confirm
- press 
   or 
   to scroll through the beverage menu

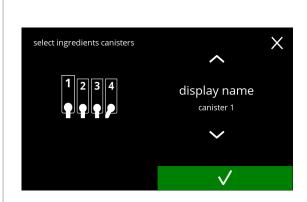
5.2.6



Select an ingredient:

- - ► The screen depends on the configuration of the machine, see §7.3 on p.111.
- press 
   or 
   to scroll through the available ingredients
- press on an ingredient to select and go to the next screen
- ► Confirm **I** is only active if something has changed.

5.2.6a

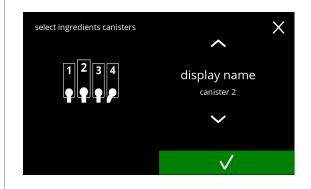


Confirmation screen:

- ► The number of steps to be completed depends on the number of canisters.

5.2.6b





5.2.6c

#### Next canister(s):

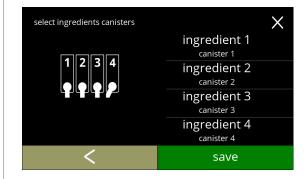
- ► The screen depends on the configuration of the machine, see §7.3 on p.111.
- press on an ingredient to select and go to the next screen
- ► Confirm **I** is only active if something has changed.

#### Control screen:

- This screen appears when 

  or 

  is pressed after the last canister.
- press save to confirm



5.2.6d

# Information screen: • screen 5.2.6 is disp ► Only if a new ingreoriginal one go to

screen 5.2.6 is displayed after a few seconds
▶ Only if a new ingredient is different to the

original one go to §5.2.1 Add beverage to screen on p.56.
The beverages made with the previous ingredient are set to inactive and their names have been replaced by the 3 dots. That"s why you have to combine new beverages with the buttons. When this action is completed, the machine will be operational again with the new ingredients.



5.2.6e



# 5.2.7 Change ingredient name

In this menu the name of the ingredient can be changed to an own defined ingredient name.

► This menu item is not yet available



Change ingredient name:

- press "change ingredient name" to confirm
- press 
   ✓ or 
   ✓ to scroll through the beverage menu

5.2.7



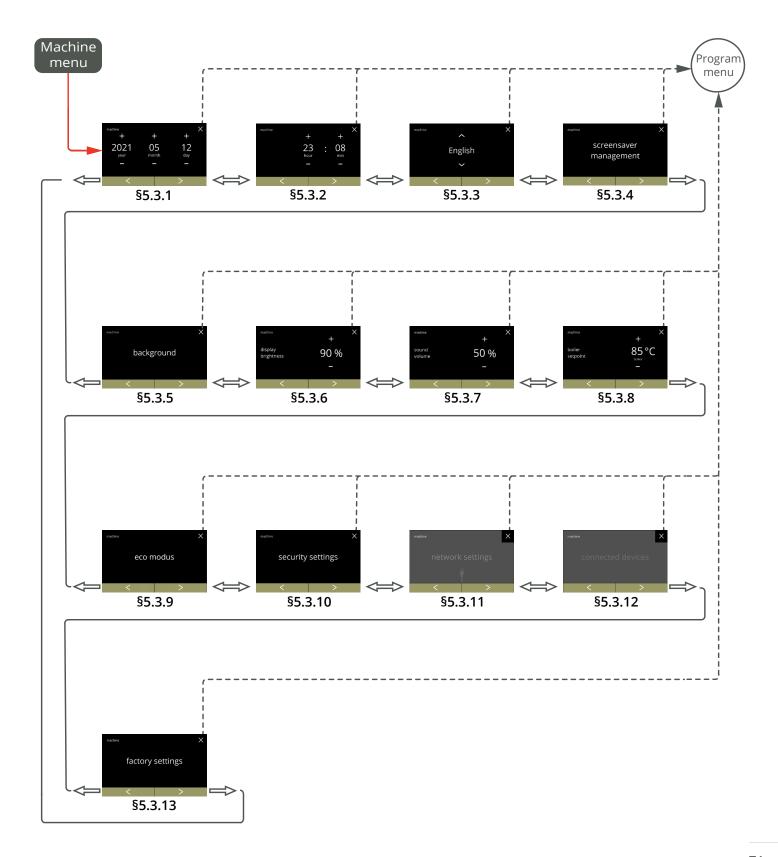
# 5.3 Machine menu

You can programme the machine settings in the this menu. Select one of the available options:

- press 

  or 
  to select the next option of the "machine menu"
- press the "text area" to select the next level for that menu
- press 

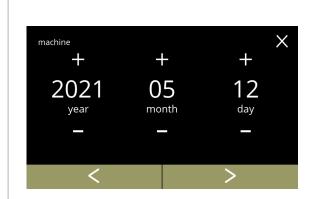
  to go back to chapter 5. Programming menu on p.14





#### 5.3.1 Date

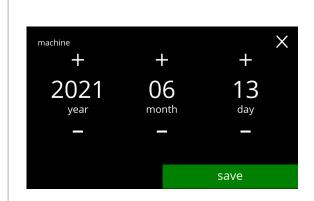
Adjust the year/month/date.



# Change the date:

- press 
   or 
   to set the year, month or date
  press 
   or 
   to scroll through the machine menu

5.3.1



# Confirming changes:

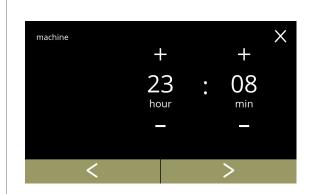
- press save to confirm
- ► Save is only active if something has changed.

5.3.1a



# 5.3.2 Time

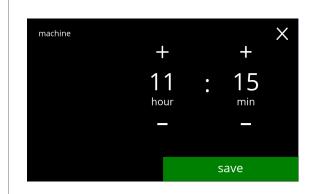
Adjust the time.



# Change the time:

- press **■** or **■** to set the current the hour and
- press **<** or **≥** to scroll through the machine

5.3.2



# Confirming changes: • press save to confirm

- ► Save is only active if something has changed.

5.3.2a



### 5.3.3 Language

The available languages are:

- English
- Spanish
- French
- Italian
- Dutch
- Norwegian

- Polish
- Portuguese
- Swedish
- Danish
- German

# Default: English



# Change the language:

- press 
   or 
   to scroll through the available languages
- press the language to set as the current language
- press 
   or 
   to scroll through the machine menu

5.3.3



# Confirming of change:

- press save to confirm
- ► Save is only active if something has changed.

5.3.3a



#### 5.3.4 Screensaver management

In this menu, you can set when the screen saver becomes active.

setting	screensaver
default	15 min.
minimum	1 min.
maximum	90 min.

The screensaver can be set to a own defined screensaver.

You can always return to the default screensaver.



#### Change the screensaver:

- press "screensaver" to confirm

5.3.4



Activate/deactivate the screensaver option:

- press "ON" or "OFF" to set the screensaver:
  - » select OFF and save:
    - go to the next screen
  - » select ON and **▼**:
    - go to screen 5.3.4c
  - ► Save is only active if something has changed.

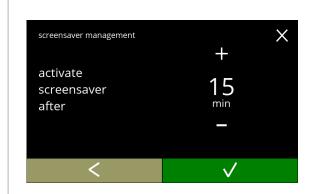
5.3.4a



#### Information screens:

• screen 5.3.4 is displayed after a few seconds





Set the time when the screensaver becomes active

- press 
   or 
   to select the activation time
- press **v** to confirm

5.3.4c



Change the screensaver image:

- press ≥ to go to the next screen
- place a USB stick
- ► If there is no USB stick in the machine this option is greyed out.
- press 
   or 
   to select a custom image, see specifications below
- press save to go to the next screen

5.3.4d



Information screens:

• screen 5.3.4 is displayed after a few seconds

5.3.4e

# Specifications for customised screensaver:

» size (wxh) : 800 x 480 pixels

» resolution : 142 dpi» colour : RGB (8 bits)

- » save as so called 'baseline' JPG (not progressive)
- ▶ The screensaver image does not need for a transparent background.



# 5.3.5 Background

In this menu the background of the beverage selection screen can be set. The background can be set to a own defined background, see specifications. The default background remains available in the GUI, so you can always return to the default background.

#### Specifications for customised background:

 $\Rightarrow$  size (wxh) : 800 x 480 pixels

» resolution : 142 dpi» colour : RGB (8 bits)

» save as so called 'baseline' JPG (not progressive)

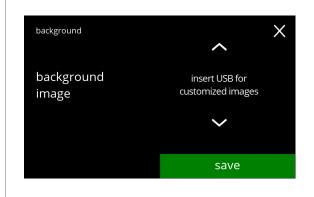
▶ We recommend **not** use a light colour or white because of the readability.



#### Change the background:

- press "background" to confirm

5.3.5



Change the background image:

- press **D** to go to the next screen
- place a USB stick
  - ► If there is no USB stick in the machine this option is greyed out.
- press save to go to the next screen
  - ► Save is only active if something has changed.

5.3.5a



#### Information screen:

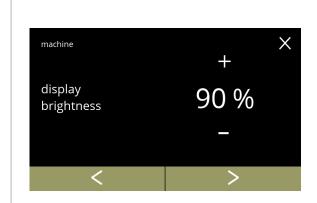
screen 5.3.5 is displayed after a few seconds



# 5.3.6 Display brightness

The brightness of the display can be increased or decreased in steps of 5%.

setting	brightness
default	90%
minimum	20%
maximum	100%



Change the display brightness:

- press 

  or 

  to select the brightness
- press **<** or **>** to scroll through the machine menu

5.3.6



# Confirming of change:

- press save to confirm
  - ► Save is only active if something has changed.

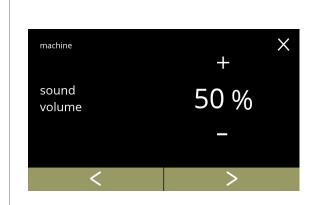
5.3.6a



#### 5.3.7 Sound level feedback

The sound level of the feedback can be increased or decreased.

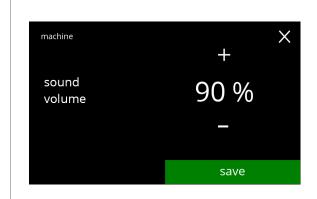
setting	sound level
default	50%
minimum	0% (OFF)
maximum	100%



#### Sound level feedback:

- press **■** or **■** to set the sound level
  - ► When the audio volume is increased or decreased, a beep is generated in that volume for verification.

5.3.7



# Confirming of change:

- press save to confirm
  - ► Save is only active if something has changed.

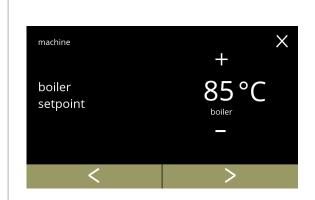
5.3.7a



# 5.3.8 Boiler temperature

The temperature is set with an absolute temperature setting in degrees Celsius

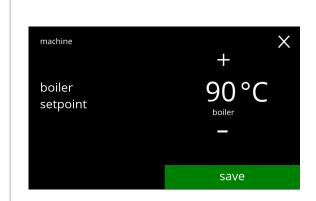
setting	temperature
default	85°C
minimum	80°C
maximum	90°C



Change the boiler temperature:

- press **■** or **■** to set the temperature





# Confirming of change:

- press save to confirm
  - ► Save is only active if something has changed.

5.3.8a



#### 5.3.9 Energy-saving mode (ECO)

After the set time, the Bolero will automatically go into sleep mode. The system becomes active when the screen is touched.

The time of the energy-saving mode can be set as defined in the table below.

1	2	3	4	5	6
Off	15 min.	30 min.	1 hour	2 hours	4 hours

#### Default: 2 hours

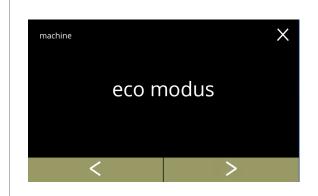
When energy-saving mode becomes active, the following actions are performed:

boiler heating disabled

backlight display set to low percentage.

• fan disabled

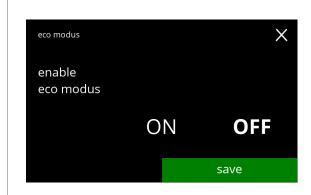
► Energy control mode is dominant over screensaver mode



Change the energy-saving mode:

- press "eco modus" to confirm
- press 
   or 
   to scroll through the machine menu

5.3.9



Activate/deactivate the energy-saving mode option:

- press "ON" or "OFF" to set energy-saving mode
  - » select OFF and save: go to the next screen
  - » select ON and **☑**: go to screen 5.3.9c
  - ► Save is only active if something has changed.

5.3.9a

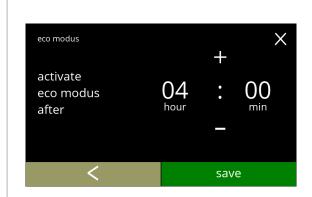




#### Information screens:

• screen 5.3.9 is displayed after a few seconds

5.3.9b



Set the time when the eco modus becomes active:

- press **■** or **■** to select the activation time
- press save to confirm
- press **<** to go back to screen 5.3.9a

5.3.9c



#### Information screens:

• screen 5.3.9 is displayed after a few seconds

5.3.9d



#### 5.3.10 Security settings

In this menu the PIN code settings can be defined.

There are 2 PIN code:

- PIN 1 (general safeguard)
- PIN 2 (specific safeguard)

§7.4 on p.112 describes which PIN codes protect which options.

If a PIN code is entered to access the menu, it remains valid until the user leaves the menu again.



Change the security settings:

- press "security settings" to confirm
- press 

  or 

  to scroll through the machine menu
  - ► If a PIN code is active, it is indicated on this screen.

5.3.10



Change the security settings:

- press "PIN 1 for total access":
  - » PIN 1 already set:
    - go to screen 5.3.10f
  - » PIN 1 not yet set: go to the next screen
- press 
   or 
   to go to screen 5.3.10q for PIN 2

5.3.10a

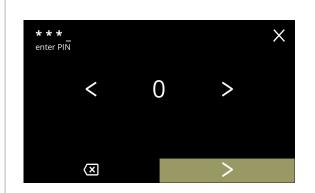


PIN code never entered:

screen 5.3.10c is displayed after a few seconds

5.3.10b





#### Enter the PIN code:

- press 
   ✓ or 
   ✓ to scroll through the numbers
- press on the number to select
- press to delete a PIN number, see left corner
- press ▶ when the 4 digit PIN code is entered
  - ► When four numbers are entered the next screen is displayed to verify the PIN code.

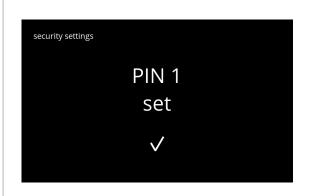
5.3.10c



#### Verify the PIN code:

- press **I** or **D** to scroll through the numbers
- press on the number to select
- press to delete a PIN number, see left corner
- press 
   ▼ to verify the PIN code entered and go to the next screen
  - When the PIN code does not match, you will receive another attempt to enter the correct code.

5.3.10d



#### Information screen:

screen 5.3.10a is displayed after a few seconds

5.3.10e

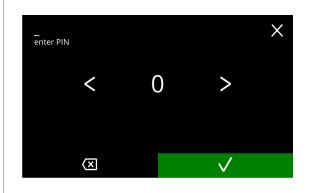


#### Change PIN 1:

- press "change PIN 1" to confirm and go to the next screen
- press 
   or 
   to go to screen 5.3.10m

5.3.10f

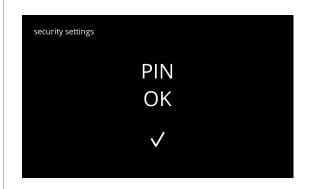




#### Enter the PIN code:

- press 
   ✓ or 
   ✓ to scroll through the numbers
- press on the number to select
- press to delete a PIN number, see left corner
- - When the PIN code does not match, you will receive another attempt to enter the correct code.

#### 5.3.10g



#### Information screen:

the next screen is displayed after a few seconds

#### 5.3.10h



#### Enter the new PIN code:

- press 
   ✓ or 
   ✓ to scroll through the numbers
- press on the number to select
- press to delete a PIN number, see left corner
- press ▶ when the 4 digit PIN code is entered
  - ► When four numbers are entered the next screen is displayed to verify the PIN code.

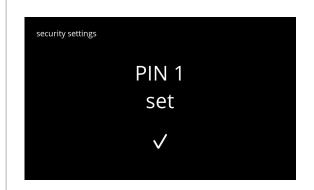
#### 5.3.10i



#### Verify the new PIN code:

- press on the number to select
- press to delete a PIN number, see left corner
- press 
   ✓ to verify the PIN code entered and go to the next screen
  - When the PIN code does not match, you will receive another attempt to enter the correct code.





#### Information screen:

screen 5.3.10a is displayed after a few seconds

#### 5.3.10k



#### Delete PIN 1:

- press "delete PIN 1" to confirm and go to the next screen
- press or to go to screen 5.3.10f

#### 5.3.101



#### Enter the PIN code:

- press 
   ✓ or 
   ✓ to scroll through the numbers
- press on the number to select
- press to delete a PIN number, see left corner
- - ► When the PIN code does **not** match, you will receive another attempt to enter the correct code.

#### 5.3.10m

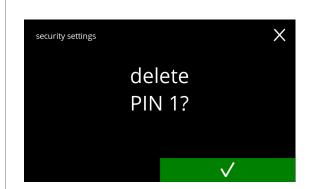


#### Information screen:

the next screen is displayed after a few seconds

5.3.10n



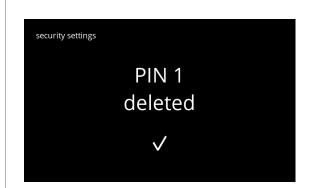


#### Confirmation screen:

- press 

  to confirm and go to the next screen

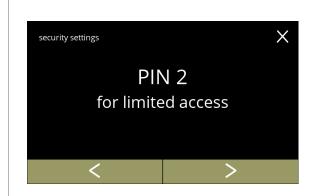
5.3.10o



#### Information screen:

• screen 5.3.10a is displayed after seconds

5.3.10p



#### Change the security settings:

- press "PIN 2 for limited access" to select:
  - ► The screens that follow are the same as PIN 1 (only PIN 1 is replaced by PIN 2 in the screens 5.3.10b to 5.3.10p).
- press 
  or 
  to go to screen 5.3.10a for PIN 1

5.3.10q



#### 5.3.11 Network settings

In this menu the Ethernet as well as Wi-Fi (if applicable) settings can be set and modified. This setting can be set or modified with user level 3 or higher.

A DHCP server (=Dynamic Host Configuration Protocol) checks which IP-addresses are available when a device is trying to connect to a network. The first available IP address (at that moment) is assigned to this device.

#### **Ethernet settings**

DHCP can be set to ON or OFF.

When DHCP is ON subjects mentioned below are assigned automatically. They are visible but not editable.

When DHCP is OFF (meaning a static IP-address needs to be selected) then subjects underneath should be filled in.

IP address (format: 000.000.000.000)
Net mask (format: 000.000.000.000)
DNS (format: 000.000.000.000)
Gateway (format: 000.000.000.000)

#### Wi-Fi

SSID (=Service Set Identifier). SSID gives names to wireless networks. This makes it possible to select a Wi-Fi-network from a list. The names will be shown and click to connect. Mostly a password needs to be entered to connect with the network. After the machine is connected to a Wi-Fi-network, the procedure is the same as with the Ethernet settings mentioned above.

#### ► This menu item is not yet available



Change the network settings:

- press "network settings" to confirm
- press 
   ✓ or 
   ✓ to scroll through the machine menu
  - ► If the machine is not connected the connector is greyed out.

5.3.11



#### 5.3.12 Connected devices

In this menu settings of external devices connected to the machine can be set or modified. In case of a connected payment module, the possibility to cancel a beverage can be disabled Up to 3 payment devices can be connected.

► This menu item is not yet available



Change the connected devices:

- press "connected devices" to confirm
- press 
   or 
   to scroll through the machine menu
  - ► If no external payment system is connected to the machine, the text on this screen will remain greyed out.

5.3.12



#### 5.3.13 Reset to factory settings

A factory reset returns the machine to its original state.

#### Exceptions are:

- firmware
- machine counter (only the day and beverage counters are reset)
- descale counter
- water filter
- firmware history



#### Reset to factory settings:

- press "factory settings" to confirm
- press **I** or **D** to scroll through the machine menu

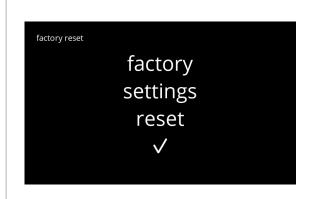
5.3.13



#### Confirmation screen:

- ► First save the customized data, see §5.4.5 Export machine settings on p.98.
- press **v** to confirm

5.3.13a



#### Information screen:

 the next screen is displayed after a few seconds

5.3.13b



the machine needs to reboot

please wait...

Information screen:the machine starts automatically (this takes a while)

5.3.13c

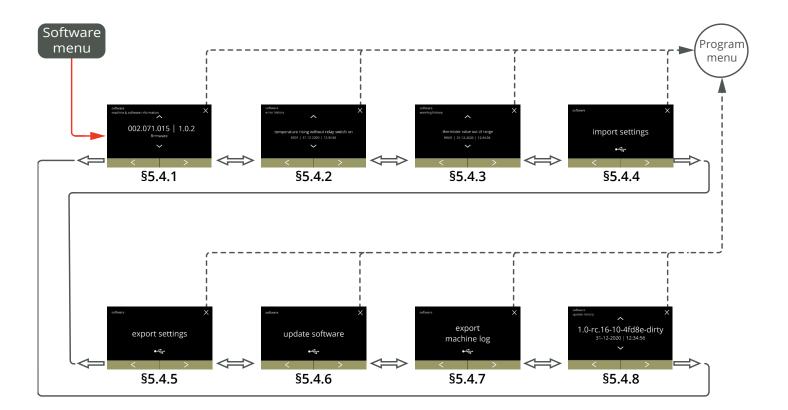


#### 5.4 Software menu

All firmware related items can be read, set or changed in the software menu. Select one of the available options:

- press ≤ or ≥ to select the next option of the "software menu"
- press the "text area" to select the next level for that menu
- press 

  to go back to chapter 5. Programming menu on p.14





#### 5.4.1 Machine and software information

This menu shows information that identifies the machine (article and version number). You can find the following items/version:

- firmware
- application (I/O)
- bootloader (I/O)
- touchscreen controller
- application (HMI)
- bootloader (HMI)



Information screens:

- press 
   or 
   to retrieve the other machine & software information
- press 
   or 
   to scroll through the software menu



#### 5.4.2 Error log

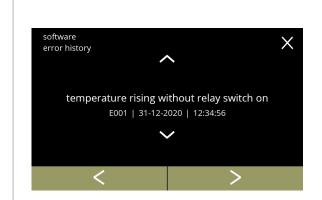
In this menu the error history is shown.

The following items are displayed:

- error code
- error message
- · date and time

The error log can contain up to 50 errors, the last error code generated is displayed first.

► An overview of the errors can be found in §6.2 on p.108.



Information screens:

- - ► The last error code generated is shown first.



#### 5.4.3 Warning log

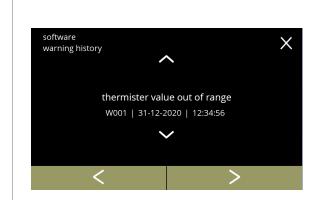
In this menu the warning history is shown.

The following items are displayed:

- warning code
- warning message
- · date and time

The warning log can contain up to 50 errors, the last warning code generated is shown first.

► An overview of the warnings can be found in §6.1 on p.106.



#### Information screens:

- press or or to retrieve the warning history
- press 
   or 
   to scroll through the software menu
  - ► The last warning code generated is shown first.



## 5.4.4 Import machine settings

In this menu the settings of another machine (or from the Bravilor factory) can be imported. With settings the following is meant:

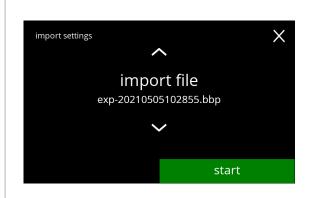
- recipes
- machine configuration
- security levels
  - ▶ Only if the identities of both machines are the same can the settings be transferred.



Import machine settings:

- place a USB stick
- ► If there is no USB stick in the machine this option is greyed out.
- press "import settings" to confirm
- press 
   or 
   to scroll through the software menu

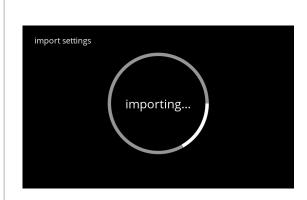
5.4.4



Import the settings on the machine:

- press start to begin the import

5.4.4a



Progress screen

wait for the process to finish

5.4.4b





#### Information screen:

• the next screen displayed after a few seconds

5.4.4c

the machine needs to reboot please wait...

Information screen:
• the machine starts automatically (this takes a while)

5.4.4d



#### Information screen:

• screen 5.4.4 is displayed after a few seconds

5.4.4e



# 5.4.5 Export machine settings

In this menu the machine settings are exported to a file. With settings the following is meant:

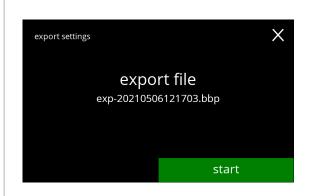
- recipes
- machine configuration
- · security levels
- identity (used to check if the new machine has the same identity)
  - ► Keep in mind that the security levels of the machine are also copied.



Export machine settings:

- place a USB stick
- ► If there is no USB stick in the machine this option is greyed out.
- press "export settings" to confirm
- press 
   or 
   to scroll through the software menu

5.4.5



Export the settings of the current machine:

press start to begin the export

5.4.5a



Progress screen

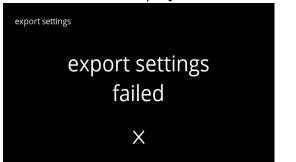
- wait for the process to finish
- press on cancel to interrupt

5.4.5b





Information screens:
• screen 5.4.5 is displayed after a few seconds



5.4.5c



#### 5.4.6 Update software

In this menu the software can be updated.

The software (package) can be selected from the USB stick and after selection the package information will be shown.

▶ The software can only be updated, a downgrade is not possible.



Update the machine software:

- place a USB stick
- ► If there is no USB stick in the machine this option is greyed out.
- press "update software" to confirm
- press 
   or 
   to scroll through the software menu

5.4.6



Select the file to update the software:

- press 
   or 
   to select a file
- press start to begin the update

5.4.6a

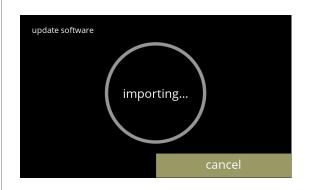


#### Confirmation screen:

- ► Be aware that your current firmware will be overwritten.
- press **v** to confirm
- press 
   ✓ to go to the previous screen

5.4.6b





#### Progress screen

- wait for the process to finish
- press on cancel to interrupt
  - ► If the file cannot be imported (earlier version or wrong format) the screen is aborted and screen 5.4.6f appears.

5.4.6c



#### Information screen:

the next screen is displayed after a few seconds

5.4.6d

the machine needs to reboot please wait...

#### Information screen:

- the machine starts automatically (this takes a while)
- the next screen is displayed automatically

5.4.6e

installing
the new software

please wait...

#### Information screen:

 the beverage selection screen is displayed when the software is installed

5.4.6f



#### 5.4.7 Export machine log

In this menu the machine log is exported to a file.

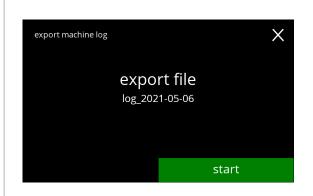
The report consists of dispense counters (free and paid), warning and error messages.



Export machine log:

- place a USB stick
  - ► If there is no USB stick in the machine this option is greyed out.
- press "export machine log" to confirm
- press 
   or 
   to scroll through the software menu

5.4.7



Export the log file of the machine:

• press start to begin the export

5.4.7a



Progress screen

- wait for the process to finish
- press on cancel to interrupt

5.4.7b





Information screens:
• screen 5.4.7 is displayed after a few seconds



5.4.7c



# 5.4.8 Update history

In this menu software history is shown.

The following software history are shown with item number, version, date and time:

- product software (HMI)
- I/O board software
- · touch software
- Wi-Fi/Bluetooth
- bus devices (if they are connected)

The update log can contain up to 50 items, the last update is shown first.



Information screens:



#### 5.5 Online info

Online information can be approached via the QR code shown on the screen. Select one of the available options

- press 

  or 
  to select the next option of the "machine menu"
- press the "text area" to select the next level for that menu
- press 

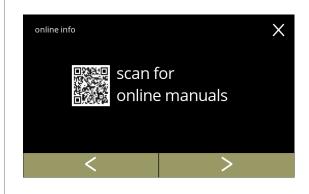
  to go back to chapter 5. Programming menu on p.14



#### Online information:

- press "online info" to confirm
- press 
   or 
   to scroll through the machine menu

5.5.1



#### Online manuals:

- press 
   or 
   to scroll through the available
   QR codes
- scan the QR code to get the latest online manual(s)

5.5.1a



#### Online animations:

- press 
   or 
   to scroll through the available
   QR codes
- scan the QR code to get the latest online animation(s)

5.5.1b



# 6. Warnings and errors

# **6.1 Warnings**

Warnings are used to inform you of a state which can prevent the Bolero from working correctly. In general warnings are shown after selecting a beverage.

- ▶ The messages/warnings are displayed for 30 seconds then return to the home screen.
  - » a message (Mxxx) is a positive confirmation of a user action.
  - » a warning (Wxxx) indicates a problem or potentially harmful condition.



Example display for a warning. These notifications are stored in a log file (§5.4.3 on p.95).

6.1a

code	description	action			
W001	temperature sensor out of range	• no action required, disappears after a few seconds, becomes after 3 incidents E002			
W002	temperature too high	• no action required, disappears after a few seconds			
W003	temperature not rising while relay engaged	• no action required, disappears after a few seconds, becomes E004 after 3 incidents within certain time			
W004	canister motor not detected	reset the message on the screen			
		<ul> <li>of of on action required, disappears after a few seconds, becomes after 3 incidents E002</li> <li>on action required, disappears after a few seconds</li> <li>on action required, disappears after a few seconds, becomes E004 after 3 incidents within certain time</li> <li>oreset the message on the screen</li> <li>wif the warning persists, contact your dealer</li> <li>sed oreset the message on the screen</li> <li>wrinse the mixing system, see §5.1.1 on p.16</li> <li>oreset the message on the screen</li> <li>schedule the descaling procedure soon</li> </ul>			
W005	not used				
W006	mixing cups must be rinsed	reset the message on the screen			
		» rinse the mixing system, see §5.1.1 on p.16			
W007	machine must be descaled	reset the message on the screen			
	soon	<ul> <li>no action required, disappears after a few seconds, becomes E004 after 3 incidents within certain time</li> <li>reset the message on the screen         <ul> <li>if the warning persists, contact your dealer</li> </ul> </li> <li>reset the message on the screen         <ul> <li>rinse the mixing system, see §5.1.1 on p.16</li> </ul> </li> <li>reset the message on the screen         <ul> <li>schedule the descaling procedure soon</li> </ul> </li> <li>reset the message on the screen         <ul> <li>the warning will pop-up after every dispensed beverage)</li> </ul> </li> </ul>			
W008	machine must be descaled now	(the warning will pop-up after every dispensed			
		» descale the machine, see §5.1.2 on p.18			



code	description	action
W009	water filter must be	reset the message on the screen
	changed soon	» schedule water filter replacement soon
W010	water filter must be changed now	<ul> <li>reset the message on the screen (the warning will pop-up after every dispensed beverage)</li> </ul>
		» replace the water filter and confirm in §5.1.3 on p.25
M011	payment device connection successful	no action required, disappears after a few seconds
W012	payment device connection failed	<ul> <li>no direct action required, disappears after a few seconds</li> </ul>
		» check the connections and restart the payment device
		» if the error persists, contact your dealer
M013	Ethernet connection successful	• no action required, disappears after a few seconds
W014	Ethernet device connection failed	• no direct action required, disappears after a few seconds
		» check the connections and/or settings (§5.3.11 on p.88) and restart the machine
M015	Wi-Fi connection successful	• no action required, disappears after a few seconds
W016	Wi-Fi connection failed	• no direct action required, disappears after a few seconds
		» check the connections and/or settings (§5.3.11 on p.88) and restart the machine
M017	Bluetooth connection successful	• no action required, disappears after a few seconds
W018	Bluetooth device connection failed	• no direct action required, disappears after a few seconds
		» check the connections and/or settings (§5.3.11 on p.88) and restart the machine
W019	not used	· · · · · · · · · · · · · · · · · · ·
W020	contact your dealer for preventive maintenance	• reset the message on the screen, the message will recur several times after which it becomes E026



# **6.2 Error messages**

Error messages appear when an error is detected by the machines operating system. When the error is active and is cancelled by the user, the machine goes out of safe mode and tries to recover. If the error is not cleared by retrying, the error reappears.

▶ If the error message returned after the appropriate action, please contact your dealer.



Example display for error messages. These errors are stored in a log file, see §5.4.2 on p.94.

6.2a

code	description	action
E001	temperature rise while	reset the message on the screen
	relay disengaged	» if the error persists, contact your dealer
E002	temperature sensor out of	reset the message on the screen
	range	» if the error persists, contact your dealer
E003	magnetic valve	reset the message on the screen
	unexpectedly opened	» if the error persists, contact your dealer
E004	temperature not rising	reset the message on the screen
	while relay engaged	» if the error persists, contact your dealer
E005	water selector malfunction	reset the message on the screen
		» if the error persists, contact your dealer



code	description	action
E006	water supply failure	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check that the water tap is open
		» check that the water supply hose is not kinked
		» check whether water comes out of the water tap
		» if the error persists, contact your dealer
E007	not used	
E008	bus system communication	reset the message on the screen
	error	» if the error persists, contact your dealer
E009	pump motor malfunction	reset the message on the screen
		» if the error persists, contact your dealer
E010	mixer motor not detected	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check that the mixing bowl is clean and not blocked
		» if the error persists, contact your dealer
E011	canister motor malfunction	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» remove the canister and try again
		» remove the ingredient powder from the canister and try again
		» if the error persists, contact your dealer
E012	coin mechanism missing	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check whether the payment device is correctly connected
		» if the error persists, contact your dealer
E013	coin mechanism defective	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check whether the payment device is correctly connected
		» if the error persists, contact your dealer
E014	coin mechanism blocked	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check the payment device for any blockages
		» if the error persists, contact your dealer



code	description	action
E015	coin mechanism sabotaged	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check the payment device for any damages
E016	coin mechanism communication error	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check whether the payment device is correctly connected
E017	coin mechanism general error	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check whether the payment device is correctly connected
E018	cashless device general error	<ul> <li>reset the message on the screen, if the error repeats verify the following:</li> </ul>
		» check whether the payment device is correctly connected
E019 - E025	not used	
E026	contact your dealer for necessary maintenance	<ul> <li>reset the message on the screen, contact your dealer for required maintenance (the error message will occur more frequently than the warning message W020)</li> </ul>



# 7. Appendix

# 7.1 Filter information and water hardness

	very soft	soft	average	moderate	hard
°dH	0 - 4	4 - 8	8 - 12	12 - 18	18 - 30
°fH/°TH	0 - 7	7 - 15	15 - 22	22 - 32	32 - 54
°e / Clark	0 - 5	5 - 10	10 - 15	15 - 23	23 - 38
mmol/l	0 - 0.72	0,72 - 1.43	1.43 - 2.15	2.15 - 3.22	3.22 - 5.37
descale	2000 l.	1500 l.	1000 l.	500 l.	250 l.

- ▶ The capacity of a water filter depends on the type and local hardness of the water.
- ► See §5.1.6 on p.31 to set the water hardness.

# 7.2 Door switch functionality

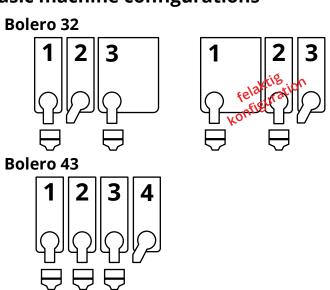


When the door opens the safety switch is activated and a message is shown.

The following hardware will become inactive:

- all mixers
- all canisters
- boiler
- appliances that are connected to the 24V safety of the bus system
  - ► When the door switch is activated during dosing of a beverage, the dosing is cancelled and the mixer cup is cleaned by a post flush.

# 7.3 Basic machine configurations





# 7.4 PIN code security settings

The table below lists the available menu options associated with the PIN codes.

access to	PIN1	PIN 2
machine information	yes	yes
counters	yes	yes
water filter management	yes	yes
cleaning instructions	yes	yes
descale	yes	yes
rinse the mixing system	yes	yes
update software	yes	no
import machine settings	yes	no
export machine settings	yes	no
update history	yes	no
export machine log	yes	no
reset to factory settings	yes	no
pump calibration	yes	no
canister calibration	yes	no
I/O tests	yes	no

<sup>▶</sup> Menu items secured by PIN codes will be greyed out, see §5.3.10 on p.83 to set the PIN codes.



# 7.5 Special functions

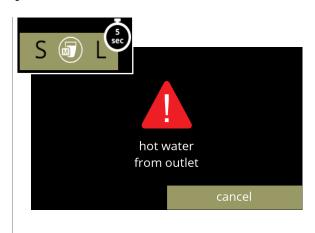
By using a "secret key combination" special features can be activated.

#### 7.5.1 Cancel beverage on/off

See §5.3.12 Connected devices on p.89.

► Reason of this feature is that the customer can choose if the beverage can be cancelled or not when a payment system is connected.

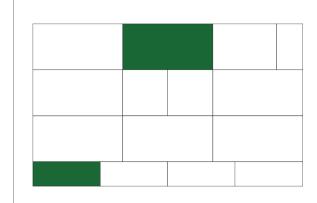
#### 7.5.3 Quick rinse



By pressing the S M L on the beverage selection screen for 5 seconds the quick rinse is immediately activated with 90 ml (hot water) per mixing system.

► To set this function, see §5.1.4 Hot-key rinsing function on p.28.

#### 7.5.2 Demo mode on/off



By pressing on the green parts simultaneously for 10 seconds the demo mode is activated.

► The demo mode is a function which can be enabled for marketing purposes.



